

11 Hastings Road Frankston 3199 Phone: (03) 9070 6116 Fax: (03) 9070 6110

## We welcome your feedback.

Our service is committed to providing high quality cardiac services and care. We value your feedback – including complaints.

Please let us know what we do well and where we can improve our services.

This is a	□ compliment	$\Box$ complaint	□ comment	
Date received:_				
Feedback				

## Follow up (optional)

Please provide your details if you would like us to respond to you about your feedback.

Name: \_\_\_\_\_

Phone / email: \_\_\_\_\_

Thank you for taking the time to provide feedback about our service.

OFFICE USE ONLY

Date entered in Quality Improvement Register: By (Name): Follow-up by

Response provided: Y / N

Notes: